

Delta Dental of Washington

WA Health
Benefit Exchange





Today's Agenda

Navigator Raffle

The 2026 Plan Updates

Arcora Foundation

Access to Baby and Child
Dentistry

DentistLink

Resources

Q&A

Scan the QR code for a chance to win!



Thank you for supporting



Delta Dental of Washington

We're happy to support *you!*



Introductions



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Why Delta Dental of Washington?



Largest provider network

- 4,700 WA dentists
- Access to care in all counties



Covered services

- Not subject to waiting periods
- Included as soon as dental coverage begins



We're on a mission

- Everyone can enjoy better oral health with no one left behind

Delta Dental WAHBE Plans

2026 Rates – Monthly

	WA FAMILY	WA KIDS (age 0-18)
Adult (age 19+)	\$39.14 (+81¢)	NA
Pediatric (age 0-18)	\$54.06 (+\$2.98)	\$53.13 (+\$2.20)

2026 Benefits

ADULT (age 19+)
Diagnostic & Preventive
Fillings
Periodontics (Root Planing and Scaling)*

*See the SBC for more detail

PEDIATRIC (age 0-18)
Diagnostic & Preventive
Restorative
Major
Medically Necessary Ortho

Cost and Benefit FAQs

Question	Answer
What is the annual family deductible?	Adult: \$50 Child: \$85
Does the deductible apply to preventive services?	No
Is there an out-of-pocket limit on my share of dental costs?	Adult: No Child: Yes \$450 for 1 child \$900 for 2+ children
Is there an annual limit on what the plan pays?	Adult: \$1,000 Child: No
Are crowns covered?	Adult: No Child: 50%
Are braces covered?	Adult: No Child: 50%



Resources for Navigators and Delta Dental members

Sales and Service	Sales: 855-657-7873 M-F 5AM to 5PM Service: 888-899-3734 M-F 8AM to 5PM Email: customersupport@deltadentalcoversme.com
Find a Dentist	Over 4,700 providers in WA https://www.deltadentalwa.com/tools-and-resources/find-a-dentist
Producer Website	https://www.deltadentalwa.com/producer
Client Experience Account Representative	Yesenia Alvarez, Wyssta yalvarez@deltadentalwi.com Betty Crane, DDWA becrane@deltadentalwa.com



A look at the dashboard

<https://my.deltadentalcoversme.com/>

My dashboard

ID card

Delta Dental of Washington

Member Name:	[REDACTED]
Member ID:	[REDACTED]
Group Name:	DELTA DENTAL OF WASHINGTON
Group ID:	00141-20010
Dental Network:	Delta Dental PPO
Customer Service:	1-800-554-1907

[Download & print](#)

Member name

[REDACTED]

Network

Delta Dental PPO

Member ID

[REDACTED]

Quick links

[Claims Activity & EOB's](#)

[Coverage overview](#)

[My Usage](#)

[ADA Claim Form](#)

[Discount Program](#)

[Virtual Dentistry Login](#)

Need to get in touch?

Chat with us using the button on the right side of your screen

Text us

[1-833-604-1246](tel:1-833-604-1246)

Call us

[1-800-554-1907](tel:1-800-554-1907)

Mon - Fri: 6 am - 5 pm PST

Questions?

Thank you for supporting



Delta Dental of Washington

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Arcora Foundation

The Foundation of Delta Dental of Washington

Arcora Foundation

Our Mission

Bending the arc of oral
health toward equity

Our Vision

All people enjoy good
oral and overall health
with no one left behind



BENDING THE ARC OF ORAL HEALTH TOWARD EQUITY THROUGH PREVENTION AND ACCESS

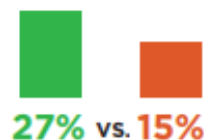
Everyone deserves a healthy smile. Our 2022-2024 strategic plan places equity at the center of our work to ensure everyone can achieve good oral and overall health.



WHY HEALTH EQUITY MATTERS

Unfortunately, not everyone has the same opportunities for good oral health due to racial and ethnic disparities.

Hispanic and American Indian/Alaska Native children have a
50% HIGHER RATE OF TOOTH DECAY
compared to white children.¹



Nearly 2X as many Native Hawaiian/Pacific Islander adults experience mouth pain compared to white adults.²

Getting a job is hard if you're missing teeth.

18%

vs.

10%

Nearly 2X as many Black 2nd and 3rd graders experience untreated tooth decay compared to white children in the same grades.

Learning in school can be difficult if not impossible for a child suffering from the pain of cavities.



BY LEADING WITH EQUITY, WE AIM TO:



Assure high standards
of health exist for
everyone.



Reallocate power
and resources.



Dismantle oppressive
systems.



Heal harm from
system imbalances.



Eliminate racism and
discrimination as predictive
factors of life expectancy
and health outcomes.

BRIDGING THE GAP

Oral disease is mostly preventable. And the health of your smile affects your overall health. Research shows links between poor oral health and conditions like:



Diabetes



Heart disease



Stroke



Pregnancy
complications

Apple Health (Medicaid) Dental

- Apple Health coverage includes comprehensive dental benefits for children and adults
- Dental is administered directly by the HCA, not through a managed care medical plan
- No annual coverage limits or cost-sharing
- More information on what is covered:
<https://www.hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/dental-services>
- Arcora's data dashboard on Apple Health dental utilization:
<https://arcorafoundation.org/access-to-dental-care-dashboard/>

Apple Health (Medicaid) Dental

People with diabetes are eligible for increased Medicaid dental benefits.

- Gum disease—also called periodontal disease—is an infection that affects the soft tissue in your mouth and can destroy the bones that hold your teeth in place. If you have diabetes and periodontal disease, Apple Health (Medicaid) coverage allows up to 4 deep cleanings a year to support your oral and overall health. More frequent deep cleanings can:
 - Improve blood sugars.
 - Reduce risk of other diabetes-related complications.
 - Reduce health care costs.

Access to Baby & Child Dentistry (ABCD)

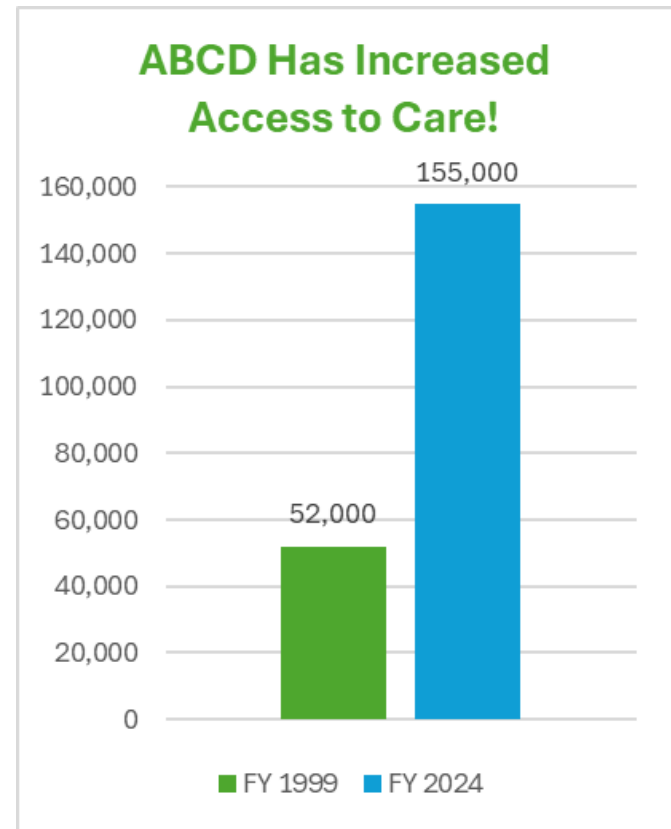
- Access to Baby and Child Dentistry (ABCD) puts young children across Washington state on a lifelong path to good oral health.



Access to Baby & Child Dentistry (ABCD)

- **Who is eligible?** Children from birth up to age 6 and children with a Developmental Disabilities Administration (DDA) indicator thorough age 12 who are insured by Washington Apple Health (Medicaid) are eligible to participate.

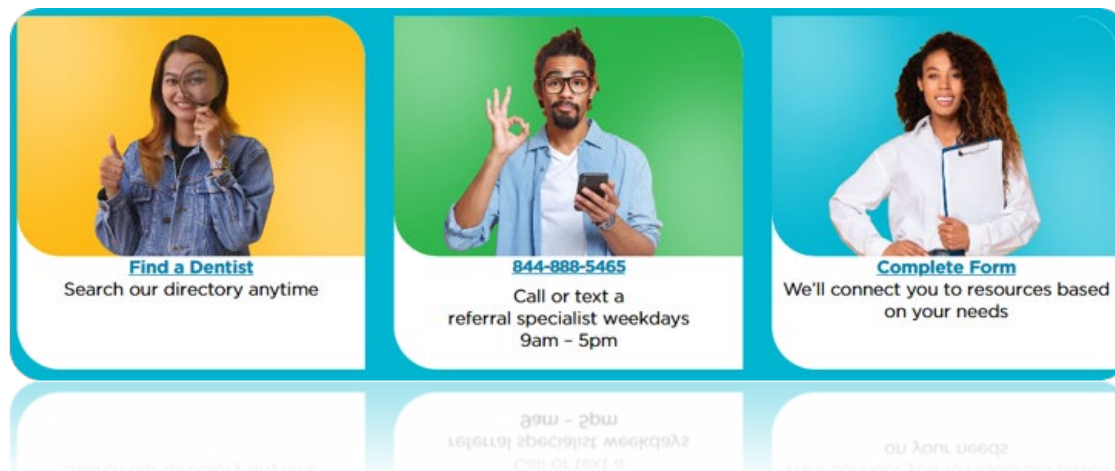
abcd-dental.org



What is DentistLink?



- > An easy-to-use tool that connects people across Washington state to dental care.
- > Anyone can use DentistLink, regardless of insurance coverage (focus on Apple Health and uninsured).
- > Users can use the website, call, text, or request us to call them.
- > Connect with partners across the state via DentistLink partner portal and EHR connections.



Program Highlights

- > Up-to-date database of providers.
 - > Including whether a provider accepts Medicaid.
 - > Updated through our staff and HCA data.
- > Search is made based on address and user need.
- > Bilingual English-Spanish speaking referral specialists.
 - > Additional interpretation services available.
- > Text reminders for appointments and patient coaching.

Connect Your Clients



Connect Your Clients with Oral Health Care

DentistLink is a free referral service that connects people in Washington state to oral health care in their community. DentistLink serves everyone—Apple Health (Medicaid), commercially insured and uninsured clients.

With DentistLink, **community organizations serving Apple Health clients can help people find a provider who accepts their insurance.** This service is free to use for clients, providers and community organizations.

How DentistLink Works

DentistLink hosts an **up-to-date directory** of oral health providers that accept Apple Health (Medicaid) and clinics that provide sliding-scale care to those without insurance.

1. Assess Client Needs

We respect client privacy. Our Referral Specialists simply **ask a few basic questions** about the oral health care needs of the person, their age and where they live. This information is kept secure and is only used to connect individuals to care.

2. Provide Referral

Our Referral Specialists then **provide contact information of a nearby provider** who accepts the client's insurance and can deliver the care they are seeking.

3. Connect to Additional Resources

If needed, our Referral Specialists help **connect clients to additional resources**, including transportation services to and from the appointment.

4. Prepare for Success

Once clients are connected to an oral health provider, DentistLink shares tips to **prepare clients for a successful visit** and will **follow up** to ensure they were able to make an appointment.

Ways to Connect With DentistLink



Visit **DentistLink.org** and search for a Provider.

Send referrals directly to DentistLink by logging into our website. Our Referral Specialists will contact the person you referred.



Call or text a Referral Specialist directly at **844.888.5465**

- For information on becoming a referral partner please email us at:

Info@arcorafoundation.org

Apple Health (Medicaid) covers 2.1 million people in Washington, yet **fewer than 4 in 10 enrollees saw a dentist in the last year**, even though oral health is essential to overall health.

DentistLink allows community organizations to focus on what they do best to meet the needs of their client, without the worry about finding oral health services.

Order Outreach Materials



The screenshot shows the ARCORA Foundation website. The header includes the ARCORA logo with the tagline "Bending the Arc of Oral Health Toward Equity" and a navigation menu with links: "Our Work", "Who We Are", "Professional Training", "Grants", "Data and News", and "Educational Materials". The "Educational Materials" link is highlighted with a red box and a red arrow. Below the header is a large banner image of four diverse children smiling, with the text "Educational Materials" overlaid. Underneath the banner is a green button labeled "Printed Education Materials". Below this button is a white box containing text about the variety of printed materials available and two buttons: "Order Printed Materials" (highlighted with a red box and a red arrow) and "View Printed Materials". To the right of the text are four sample brochures: "You're Healthier With a Healthy Mouth", "Baby teeth are important.", "Baby Teeth Matter", and "SEALANTS MAKE YOUR CHILD'S WHOLE BODY HEALTHIER".

ARCORA
Foundation
Bending the Arc of Oral Health Toward Equity

Our Work Who We Are Professional Training Grants Data and News **Educational Materials**

Educational Materials

Printed Education Materials

We have a wide variety of printed oral health education materials to share. Follow the link below to see the variety of materials available: brochures, posters, and info cards. You will have the option of sorting by intended audience and viewing a PDF of the piece before you order. When ready, you can select the quantity you need, and place your order online.

Order Printed Materials

View Printed Materials

You're Healthier With a Healthy Mouth

Baby teeth are important.

Baby Teeth Matter

SEALANTS MAKE YOUR CHILD'S WHOLE BODY HEALTHIER

[Arcorafoundation.org](https://arcorafoundation.org)

Log In or Create an Account

ARCORA

Foundation

Bending the Arc of Oral Health Toward Equity

Sign In

Enter your Email to access your Arcora or DentistLink Services

Email



[Go Here to Sign Up](#)

[➔ Signup / Add a service](#)

Next

Follow the Prompts



ARCORA
Foundation

Bending the Arc of Oral Health Toward Equity

Sign up Add a service

Please enter your email

1

2

3

FIND OR ADD YOUR ORGANIZATION

WHICH SERVICE ARE YOU REGISTERING FOR?

CONTACT INFORMATION

Email*

Next

Order Materials

arcora.dentistlink.org/brochurelist

ARCORA
The Foundation of Delta Dental of Washington

View Cart Ally

Products

Orders

Brochures, posters and more

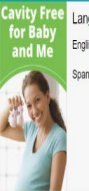
SEE ALL PRENATAL CHILDREN ADULTS TREATMENTS AND VISITS HEALTH AND HEALTHY HABITS DENTISTLINK

The following educational materials are free of charge for distribution in Washington State.
For out of state orders, Please contact us at info@arcorafoundation.org

To order, select the items and quantities you would like to receive, and add to cart.
To check out, please click "View Cart", verify your order details and click "Submit order".

Prenatal

Prenatal Brochures

	Language	Quantity
	English	-None-
	Spanish	-None-

Reset Add to cart

Prenatal Poster

	Language	Quantity
	English	-None-

Reset Add to cart

1st Visit Poster

	Language	Quantity
	English	-None-
	Spanish	-None-

Reset Add to cart

Order Confirmation

Order Contact Info

First Name * Ally

Last Name * Butler

Email *

Phone *

Order Shipping Info

Organization Arcora Foundation

Shipping Address *

City *

Zipcode *

want to update address in profile? ☐

Order Details

Products	Language	Quantity	Action
Prenatal Brochures	English	100	
Prenatal Brochures	Spanish	100	
Prenatal Poster	English	5	

Cancel order Edit order Submit order

Thank you!

Questions? Comments?

info@arcorafoundation.org

Scan the QR code for a chance to win!

